

**REQUEST FOR EXPRESSIONS OF INTEREST
(CONSULTING SERVICES – Individual Consultants)**

Country: Grenada

Name of Projects: Caribbean Regional Connectivity and Logistics MPA

Assignment Title: Consultant for technical assistance for business processing reengineering and definition of digital systems in the port ecosystem, and establishment of an institutional governance framework for port ecosystem digitalization.

Reference No.: GD-MIT-537771-CS-INDV

Background

The Government of Grenada, in collaboration with the World Bank Group, is embarking on a transformative journey toward a digitally empowered future. The Caribbean region faces persistent connectivity and logistics challenges, including high transport costs, fragmented infrastructure, and limited inter-island connectivity, which constrain trade, economic growth, and regional integration. Outdated port and airport systems and heavy reliance on maritime transport further contribute to inefficiencies and supply chain vulnerabilities.

In response, the World Bank is supporting the preparation of the **Caribbean Connectivity and Logistics Regional Program (MPA)**, a multi-phase initiative aimed at enhancing the efficiency, sustainability, and governance of the region's connectivity and logistics sector. The program is structured around three pillars: (i) strengthening institutional and regulatory frameworks; (ii) improving the quality and efficiency of ports, border crossings, and logistics services; and (iii) providing regional support through capacity building, policy dialogue, and technical assistance.

To support preparation, grant financing from the Grant Facility for Project Preparation (GFPP) has been mobilized for Belize and participating OECS countries, including Grenada. The financing supports technical studies, capacity building, and regional policy engagement to advance readiness and promote coordinated regional solutions.

Scope of works

The Consultant in conducting the assignment is required to carry out the following tasks:

- Have a proven track record of Business Process Reengineering including As-Is and To-Be business process analysis for Port Authorities.
- Have experience in design and implementation of digital port infrastructure such as but not limited to vessel traffic management information system, port management information system, terminal operating system, maritime single window, port community system, trade single window, customs management systems, smart port, cybersecurity and cyber resilience.
- Combine strategic business processes vision, demonstrating the ability to navigate complex regulatory environments while driving innovation and operational efficiency, performance and excellence.

- Have proficiency in public private stakeholder engagement, change management, regulatory compliance and risk management, with a strong understanding of international port and maritime standards.
- Be proactive in anticipating challenges, identifying bottlenecks and providing recommendations to optimize and automate inter-organizational business processes.
- Have Experience in Customs and Port Authorities Cooperation.

Timeframe

- The anticipated time required for completion of the Consultancy is Ten (10) Weeks.

Qualification and Experience Requirements

Education

- University Degree in International Trade, Maritime, Port, Logistics or Supply Chain Management, Bachelor, or Graduate.
- Certified in project management professional from PMI or PRINCE2 project management form People CET is an advantage
- Certified in BPMN from OMG is an advantage

Relevant professional experience

- At least 10 years of proven experience in the port, or maritime supply chain industry,
- At least 7 years of experience in conducting business process reengineering and developing As-Is–To-Be Business Process Analysis in the Port and Maritime Supply Chain industry
- At least 3 assignments in the last 10 years related to As-Is–To-Be process analysis for Port Authorities
- Public and private stakeholders’ engagement in Port Communities
- Knowledge of standards and guidelines from Ports, Maritime, Customs, International Organizations and Associations such as IAPH, WCO, IMO, IPCSA, DCSA and UN/CEFACT
- Knowledge of Customs and ports Cooperation.
- Knowledge of small island developing states will be an advantage

Skills

- Have excellent communication skills.
- Excellent command of the English language.
- Digitalization literacy

The Government of Grenada now invites individual consultants (“Consultants”) to indicate their interest in providing the Services. Interested Consultants should provide information demonstrating that they have the required qualifications and relevant experience to perform the Services (attach curriculum vitae with description of experience in similar assignments, similar

conditions, etc.) In all cases, only the experience and qualifications of individuals shall be considered in the selection process.

Further information can be obtained from the Project Coordinator, Isabel Morris email Isabelmorris@moit.gov.gd during office hours of 8:00 a.m. and 4:00 p.m. Monday to Friday (Grenada time).

Interested persons may request a copy of the detailed Terms of Reference from the Procurement Officer by sending an e-mail to: axel.joseph@procurement.gov.gd, visiting www.procurement.gd or via the **In-Tend E-procurement portal**.

Expressions of interest must be delivered through electronic submission through the procurement system at <https://in-tendhost.co.uk/GND/asp/Home> . Candidates must register on this portal and submit all interest and queries through this medium.

Upon receipt of the documents, a confirmation email acknowledging the names of the files received will be sent.

Date of Deadline Submission: May 22nd, 2026

Submissions shall be clearly marked “Expression of Interest– Consultant for technical assistance for business processing reengineering and definition of digital systems in the port ecosystem, and establishment of an institutional governance framework for port ecosystem digitalization.”